



LION INTERACTION POLICY

INTRODUCTION

Given the dangerous nature of any interaction with lions and the preparation that is required for due process to be followed accordingly, this policy has been developed to ensure the safety of our clients, employees and the public.

LION WALKS

1. The maximum number of personnel able to attend a single lion walk is capped at fifteen (15).
2. Where a group booking of more than fifteen (15) people is made, the group will be split into two or more separate groups for the walk.
3. There is no set minimum number of clients required to have a walk with lions.
4. All safety procedures and risk assessments to be followed by staff at all times and to be reviewed at least annually or any time additional safety measures have been identified.

PICNIC WITH LIONS

1. Due to the inherent risks related to the nature of a picnic with the lions and the necessary seating arrangements, the maximum number of clients able to attend a single picnic with lions is capped at five (5).
2. There is no set minimum number of clients required in order to have a picnic with lions.

PHOTO SHOOTS

1. Due to the inherent risks related to the nature of photo shoots with the lions, the maximum number of clients able to attend a single photo shoot is capped at six (6), excluding two (2) photographers.
2. There is no set minimum number of clients required to have a photo shoot with lions.
3. Clients should not be permitted to utilize their own vehicles to travel to and from the agreed photo shoot location.

BOOKINGS

1. Where possible, WTZ Management requires to be informed of any lion interaction bookings prior to 2130hrs the night before any lion walks / interactions.
2. No booking(s) will be accepted from any person that is deemed to be intoxicated.

PAYMENT

1. Where a booking is made after 2000hrs in the evening for any type of lion interaction for the next day, then a 100% deposit is required to be taken at the time of booking.
2. Where a group booking is made for more than five (5) people from the same group, then a 50% deposit is to be taken at the time of booking.

CANCELLATIONS & REFUNDS



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Doc No: BCE-POL-01

Rev No: 18.1

Date: 30/01/2018

1. Cancellations within 24 hours of the scheduled lion interaction are nonrefundable.
2. Group bookings will not be refunded if cancelled within 24 hours of the scheduled lion interaction.
3. Scheduled lion interactions can be re-scheduled up to 72 hours before the originally booked date, however no rescheduling will be permitted within a 72-hour period.

ALCOHOL & DRUGS

1. WTZ Management reserves the right to deny any person from attending any lion interaction if the client is perceived to be intoxicated as this may impact on the safety of the lions, WTZ Management staff or other clients.
2. Where a client has been denied a lion interaction due to intoxication, the client will be invited to do their lion walk at a later date, however no refunds will be given.

Date: 30th January 2018

Name: Kierin Bristow

Designation: Director